

\*If the FCC is going to require voice mail (which it does), it needs to reimburse for video mail for persons who are Deaf or hard-of-hearing. There is really no difference between voice mail and video mail except for the format of the transmission.

\*Video mail access is needed to achieve functional equivalency for people with hearing disabilities.

\*Not to allow video mail violates an FCC rule that says that providers must be capable of handling any type of phone call.

\*The Commission has an obligation to encourage new forms of relay technologies, which would include video mail.